

TOWNSEND **Ordering** Information and Instructions

Custom Graphite Shell Knee Braces

Full shell functional braces (i.e. Air Townsend, Reliever Air, Reliever, Polio and Trigger Lock Braces) require a cast mold or digital leg scan and the submission of the completed order form for the specific product that is being ordered. The routine fabrication time for these products is 2 business days. There are different, specific order forms for each of these products. Premier Series braces, including the Premier, Premier Reliever, Premier Polio and Premier Trigger Lock braces, require a cast mold or digital leg scan, and a completed order form. The Premier and Premier Reliever can also be ordered from a leg tracing, using Townsend's tracing device. The routine fabrication time for these products is 3 business days. For Trigger Lock braces, and knee braces made with a lateral distal extension and heel cup (single upright KAFOs), please allow 3 additional production days.

Custom Graphite Elbow Brace

The routine fabrication time for this product is 2 business days.

Custom Aircraft Aluminum Knee Braces

The RebelPro, RebelLite, RebelReliever and RelieverOne are aircraft aluminum functional and OA knee braces are most economically and time-efficiently ordered using the Townsend Measurement Device. There is an order form that includes all three of these products that can be requested or downloaded from Townsend's web site. The routine fabrication time for these products is 1-2 business days.

Custom KAFO, AFO and Ankle Braces

These products have specific, detailed order forms that must be completed. These forms can be requested or downloaded from Townsend's web site. The routine fabrication time for AFOs and Premier Ankle Braces is 4 business days. The production turnaround time for KAFOs is 5-7 business days.

Prefabricated Aircraft Aluminum Knee Braces

Rebel Series knee braces for functional instabilities and/or OA, and the RelieverOne single upright OA brace, are available in standard sizes. Routinely, a six inch circumference measurement can be provided that corresponds with a given size (see chart). However, Townsend offers to "customize" these products at no additional charge if you provide three leg measurements instead of one. We require two circumference measurements (six inches above and below knee center), and a medial-lateral measurement at the widest aspect of the knee with the patient's leg at full extension. On the order forms, which you can request or download from our web site, you can provide these three measurements and Townsend will "customize" the brace to the patient's specific specifications. This is particularly beneficial for patients who have disproportional leg sizing. The routine fabrication time for these products is the same or next business day.

Off-The-Shelf Products

Townsend fabricates a number of products displayed in this catalog that can be purchased in standard sizes, with product-specific options. These products include post-operative ROM Series knee and elbow braces, Sport Series hinged neoprene braces, walking boots, a shoulder sling, and ankle joints. Orders can be called in or faxed. There are product-specific order forms that can be requested or downloaded from Townsend's web site. These forms identify the information we need to process the order, as well as the models and options we offer. Orders received in the morning generally ship the same day. For large orders (multiple units), shipping may be the next business day.

800.432.3466 (General Information)
800.700.2722 (Off-The-Shelf Orders)
Fax Orders to: 800.798.2722
Calls from outside the USA
661.837.1795 (main line)
661.837.0613 (fax)

Shipping Address:
4615 Shepard Street
Bakersfield, CA 93313

**Download
Order Forms At:
www.TownsendDesign.com**

Sizing:

Rebel Series, Rebel Reliever and RelieverOne Knee Braces

Please refer to the sizing chart, below, for circumference and M-L measurements. Refer to specific models for size availability.

X-Small:	6" above: 12.5" - 15.5" 6" below: 11" - 12.5" M-L width: 3" - 3.5"
Small:	6" above: 15.5" - 18.5" 6" below: 12.25" - 13.75" M-L width: 3.5" - 4"
Medium:	6" above: 18.5" - 21" 6" below: 13.25" - 15" M-L width: 4" - 4.5"
Large:	6" above: 21" - 23.5" 6" below: 14.25" - 15.75" M-L width: 4.5" - 5"
X-Large:	6" above: 23.5" - 25" 6" below: 15" - 17" M-L width: 5" - 5.5"
XX-Large:	6" above: 25" - 28" 6" below: 17" - 19" M-L width: 5.5" - 6"

Sport Series Braces

Measure circumference around the center of the affected knee.

Small:	13" to 14" circumference
Medium:	14" to 15" circumference
Large:	15" to 17" circumference
XL:	17" to 19" circumference
XXL:	19" to 21" circumference
XXXL:	21" to 22" circumference
XXXXL:	22" to 23" circumference

TSB Walking Boots

Small: Men's Shoe Size 3.5-7;
Women's Shoe Size 4.5-8

Medium: Men's Shoe Size 7-10;
Women's Shoe Size 8-11

Large: Men's Shoe Size 10-13;
Women's Shoe Size 11-15

Note: Upright lengths vary based on the boot model and size.